



# REQUEST FOR PROPOSAL (RFP)

RFP NUMBER	RFQ CO 265/03/2023
DATE ISSUED	9 March 2023
PROJECT NAME	Salary and Benefits Benchmarking
CLOSING DATE AND TIME	21 March 2023 @ 16:30
NAME OF PROPOSER/TENDERER	
CSD SUPPLIER NUMBER (MA NUMBER)	
TELEPHONE NUMBER	
FAX NUMBER	
EMAIL ADDRESS	
PHYSICAL ADRESS	
B-BBEE STATUS LEVEL OF CONTRIBUTION	
FULL NAME OF BIDDER OR HIS OR HER REPRESENTATIVE	
IDENTITY NUMBER	
IDENTITY HOMBER	
POSITION OCCUPIED IN THE COMPANY (DIRECTOR, TRUSTEE, SHAREHOLDER)	
COMPANY REGISTRATION NUMBER	
COMITANT REGISTRATION NUMBER	
TAX REFERENCE NUMBER	
VAT REGISTRATION NUMBER	
QUOTE PRICE (INCL VAT)	
SIGNATURE	





#### Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	te Employee mber / Persal mber

## A. BIDDER'S DISCLOSURE (SBD 4)

#### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

#### 2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest 1 in the enterprise, employed by the state? YES/NO
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors /

<sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



3.2



trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full N	ame	Identity Number	Name of State institution
2.2	Do you, or any person c with any person who is e		-
2.2.1	If so, furnish particulars:		
2.3		n having a controlling other related enterprise	shareholders / members interest in the enterprise whether or not they are /NO
2.3.1	If so, furnish particulars:		
3 D	ECLARATION		
	I, the undersigned, (namin submitting the according statements that I certify t	npanying bid, do her	eby make the following te in every respect:
3.1	I have read, and I under	stand the contents of t	his disclosure;

I understand that the accompanying bid will be disqualified if this

disclosure is found not to be true and complete in every respect;





- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVETO BE FALSE.

<sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.





Signature	Date
Position	 Name of bidder





# B. REQUEST FOR PROPOSAL FOR SALARY AND BENEFITS BENCHMARKING SERVICES

#### 1. BACKGROUND TO SANSA

The South African National Space Agency (SANSA) has a mandate, as outlined in the South African National Space Agency Act, 2008 (Act No 36 of 2008), to co-ordinate and integrate national space science and technology programmes and conduct long-term planning and implementation of space-related activities in South Africa, for the benefit of the citizens of South Africa

#### 2. SCOPE OF WORK (TERMS OF REFERENCE)

The purpose of this assignment is to acquire the services of a supplier to provide salary and benefits benchmarking services for all programmes of SANSA over a period of 3 years. The salary and benefits benchmarking supplier will provide services including salary and benefits benchmarking nationally, provincially and within specific regions where SANSA operates, taking the industry and environment that each SANSA programme operates in into account.

NB! Please note that SANSA has sites located as follows: Pretoria, Gauteng, Hartebeesthoek, Gauteng and Hermanus, Western Cape. It is a compulsory requirement of this bid that service providers must be able to provide services at all 3 locations, and any limitations that may arise due to one of these locations must be clearly stated in the proposal.

Salary and benefits benchmarking for specific skills and jobs, as well as across occupational categories is required. The bidder will provide a service which compares SANSA salaries and benefits with the market and make recommendations to the Organisation. These recommendations will be considered to inform decisions regarding the salaries and benefits, as well as the remuneration and rewards offerings.

## 2.1 Requirements from Service Provider

- To be able to initiate a salary survey that will benchmark SANSA against similar organisations.
- To provide access to a web-based platform containing current market salary and benefits information against which SANSA can draw comparisons
- Annual updates of salary and benefits survey data to be supplied to SANSA.
- To ensure the training of SANSA Human Resources Officials to use the online survey and the interpretation of the survey results.





#### 2.2 Specifications:

- Benchmarking of SANSA's remuneration and incentive practices, such as benefits, rewards/incentives (cash and non-cash), severance pay practice and shift allowance, to the market and other relevant organisations and industries
- Provide annual benefits and remuneration survey
- Benchmark the remuneration strategy and practices of SANSA with comparator organisations
- Provide salary and benefits reports that includes pay across different percentiles and highlight the common experience, skills, and education in the market to be paid at those percentiles
- Compare SANSA job descriptions with external job descriptions to ensure alignment and fairness when evaluating salaries and benefits between SANSA, other organisations and the market
- Take relevant criteria into account when comparing salaries and benefits including but not limited to location, company size, education requirements, industry, and years of experience.
- Advise SANSA on the best practice and latest trends on salaries and benefits offerings
- Advise SANSA on appropriate benefits for all occupational levels within the public sector
- Provide one-on-one sessions for survey results interpretation and feedback report as required.
- Provide web-based platform containing current market salary and benefits information.
- Provide benchmarking services for every position as required by SANSA
- Provide customised reporting that covers a range of industries and locations including SANSA Paterson grading system.
- Provide detailed remuneration data for all levels, within the private sector and state-owned enterprises focussing on Science, Research and Technology Institutions.
- Provide SANSA with annual subscription for online service and indicate annual licence fees.
- Provide any other type of benefits and remuneration reports as and when required.

#### C. EVALUATION CRITERIA

SANSA promotes the concept of "best value" in the award of contracts, as opposed to merely looking for the cheapest price, which does not necessarily provide the best value. Best value incorporates the expertise, experience and technical proposal of





the organisation and individuals who will be providing the service and the organisational capacity supporting the project team.

SANSA is committed to achieving Government's transformation objectives in terms of the Preferential Procurement Policy Framework Act.

The value of this bid is estimated not to exceed R1 million (all applicable taxes included) and therefore the **80/20** system shall be applicable.

Please Note: the above amount (R1 million) is not the budgeted amount for this project, but it is the Treasury threshold for written price quotations.

The procedure for the evaluation of responsive tenders is **price**, **functionality** (**quality**) **and preference** method. The evaluation of the bids will be conducted in the following two stages:

- Firstly, the assessment of quality will be done in terms of the evaluation criteria (Table 3) and the minimum threshold of **70 points** explained below. A bid will be disqualified if it fails to meet the minimum threshold for functionality as per the bid invitation.
- Thereafter, only the qualifying bids are evaluated in terms of the 80/20 preference points systems, where the 80 points will be used for price and the 20 points will be awarded to a bidder for attaining the specific goals in accordance with the Table below.

# 1. Preference

Specific goals for this RFP and number of points are indicated as per the table 1 below. Proof of the specific goals below must be attached and submitted with the bid document in order to qualify for the preference points (specific goals).

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)





Table 1: Specific Goals and points

The specific goals allocated points in terms of this RFP	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system)  (To be completed by the tenderer)
1	20	
2	18	
3	14	
4	12	
5	8	
6	6	
7	4	
8	2	
Non-compliant contributor	0	

# 2. Eligibility Criteria

To be eligible for the functionality, price and preferencing evaluation, the bidder must submit the following as per table 2 below.

If there is "**No**" on the Table 2 below, the bidder who didn't submit the required document (s) with their bid will be requested in writing to submit them within three (3) working days for inclusion in the Bid Evaluation Committee item, if a bidder fails to submit on the 3<sup>rd</sup> working day, the relevant bid will be rejected.

Table 2: Eligibility Criteria

	Attached	
Criteria	(Yes/No)	Comments
CSD Registration Summary Report with		
a compliant tax status		





# 3. Quality/Functionality:

Scores will be tabulated to 100 points. Respondents must score **70 points** and over to be assessed on their financial offer (Price) and preference (specific goals) score.

The allocation of points for the evaluation of quality/functionality is set out in Table 3 below:

Table 3: Quality/Functionality Criteria

Criteria	Maximum Points
Methodology	30
Service provider's (Company) experience	30
Project Team experience	40
Total evaluation points for quality	100

## Evaluation criteria 1: Methodology

Description: The methodology must respond to the proposed scope of work and outline the approach for the desired outcomes.

The scoring of the proposed approach will be as follows:

Criteria
Service provider has not provided methodology
The proposal is poor or is unlikely to satisfy project objectives or
requirements. The service provider has misunderstood certain aspects of the scope of work and does not deal with the critical aspects of the scope of work.
The proposal is specifically tailored to address all scope of work objectives and requirements; and is sufficiently flexible to accommodate changes that may occur during execution.  The work plan fits the methodology well; all important activities are indicated in the activity and their sequencing is appropriate and consistent with project objectives and requirements.  There is a fair degree of detail that facilitates understanding of the proposed scope of work.





Excellent	Besides meeting the "good" rating, the important issues are approached
(score 30)	in an innovative and efficient way, indicating that the service provider has
	outstanding knowledge of the deliverables.
	The proposal details ways to improve the project outcomes and the quality
	of the outputs. The proposal has included value added services that is
	relevant to the project.
	The sequencing and timing of activities are very well defined, indicating
	that the service provider has optimized the use of resources and the work
	plan permits flexibility to accommodate contingencies and risks.

# Evaluation criteria 2: Service provider's (Company) experience

**Description:** The bidder must present at least 3 references letters from companies for which they have provided similar service within similar industries.

The experience of the Service provider (company) in similar projects or similar areas and conditions in relation to the scope of work will be evaluated.

Service provider should very briefly describe company experience and attach these to the schedule below.

Points	Criteria
Non	Service provider has not provided proof of company experience
Responsive	
(score 0)	
Poor (score 10)	Service provider has limited experience (less than 3yrs in similar work)
	The Service provider must complete the table below and attach reference letters
Good (score 20)	Service provider has solid experience (Between 3-5yrs in similar work)
	The Service provider must complete the table below and attach reference letters
Very good (score 30)	Service provider has extensive experience (more than 5yrs in similar work)
	The Service provider must complete the table below and attach reference letters

Company Name	Description of Service Rendered	Duration of the contract	Contract Value





# Evaluation criteria 3: Project Team experience

**Description:** The experience and qualification of the proposed project team in similar projects in relation to the scope of work will be evaluated. The qualifications of the project team will be assessed according to SANSA's requirements. (Attach CV/profile relating to salary and benefits benchmarking of the project team).

Points	Criteria
Non	Service provider has not provided proof of project team experience
Responsive	
(score 0)	
Poor (score 10)	Key personnel have limited levels of experience (less than 3 years) based on their CV / profile and certificates attached
Good (score 30)	Key personnel have extensive levels of experience (between 3-5 years) based on their CV/ profile and certificates attached
Very good (score 40)	Key personnel have outstanding levels of experience (more than 5 years) based on their CV / profile and certificates attached

#### A. PRICING SCHEDULE

# **Pricing Instructions**

- 1. The Bidder must price all items;
- 2. Rates are to include all costs with no unspecified cost to allow for a fair evaluation.
- 3. Payment will be made based on the deliverables (proven progress) for the services rendered/goods received.
- 4. Payment will only be made on the basis of invoices provided.
- 5. Offer to be valid for 30 days from the bid closing date.

DESCRIPTION	Year 1	Year 2	Year 3	Total Amount (Incl VAT)
Annual licensing fee for 5 HR personnel				
Annual remuneration and benefits survey				
Training costs for all HR personnel (Once off)				
Travel and other unspecified costs				





TOTAL CONTRACT AMOUNT (EXCLUDING VAT)		
VAT (15%)		
TOTAL CONTRACT AMOUNT (INCLUDING VAT)		

#### **B. SPECIAL CONDITIONS**

- a) Quotations to be returned to Boitumelo Maredi :bmaredi@sansa.org.za
- b) Contract will not be awarded unless supplier is registered on the Central Supplier Database. A supplier registration summary with a compliance tax status must be submitted with the proposal. Potential suppliers should contact SANSA should they require assistance in registering on the CSD) before the closing date of the bid.
- c) This RFP is part of the Supplier Development Programme (SDP). The recommended bidder will be required to sign the SDP agreement for shorter payment periods for EMEs.
- d) The offices of SANSA are situated at the following address:

The Innovation Hub Shop 2 Enterprise Building Mark Shuttleworth Street Pretoria

#### C. TIMELINES

The successful service provider must be in the position to provide the goods/service within 1 week after the purchase order has been issued by SANSA.

#### D. SUPPORTING DOCUMENTATION AND MINIMUM CRITERIA

In order to demonstrate their capacity and score points with respect to the criteria, tenderers should provide the following supporting documentation.

- a. A method statement of how the tenderer proposes to implement the project.
- b. 3 References including organisation name, contact person and contact numbers;
- c. Proof of specific goals must be submitted in order to qualify for preference points (specific goals).
- d. Quotation must reflect a cost breakdown, where applicable, prices quoted must be inclusive of VAT.
- e. All pages of quotation must be signed by the authorised person.
- f. SANSA has the right to withdraw any quotation at any time within the validity of the quotation.
- g. SANSA reserves the right to invite bidders to present their bid proposals for final decision or visit the bidders' premises as part of the evaluation process.

#### **E. DECLARATION**





The undersigned, who warrants that he / she is duly authorized to do so on behalf of the enterprise:

- i) confirms that neither the name of the enterprise or the name of any partner, manager, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears on the Register of Tender Defaulters established in terms of the Prevention and Combating of Corrupt Activities Act of 2004;
- ii) confirms that no partner, member, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears, has within the last five years been convicted of fraud or corruption;
- iii) confirms that I / we are not associated, linked or involved with any other tendering entities submitting tender offers and have no other relationship with any of the tenderers or those responsible for compiling the scope of work that could cause or be interpreted as a conflict of interest;
- iv) confirms that the contents of this questionnaire/forms (SBD 4) are within my personal knowledge and are to the best of my belief both true and correct
- v) accept that, in addition to cancellation of a contract, action may be taken against me should the Declaration prove to be false.
- vi) confirms that the bidder has read the General Conditions of Contract (GCC) and agree with the conditions. The GCC can be found on (http://www.treasury.gov.za/divisions/ocpo/sc/generalconditions/)

Signed		Date
Name	P	Position
Enterprise name		

#### **BID CONDITIONS**

#### 1. Disqualification

Please note that if a bid document is not filled in correctly or completely, or complied with the specification, or is delivered/send after the bid closing date and time, or the supplier is not registered on the CSD or supplier has a non-compliant tax status, then unfortunately that bidder will be disqualified. Please return this document with the required supporting documents.

#### 2. Bid Document Submission

Emailed tender documents will be accepted. However, the onus is on the tenderer to ensure that complete email documents have been received by the SANSA by the due date and time.

Please note that any alterations to the tender document other than filling in the tenderer's details and tender price will automatically disqualify the tenderer.

COMPLIANCE WITH PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013) ("POPIA")





- 1. The Constitution guarantees citizens the right to privacy, including the right not to have the privacy of their communications infringed.
- 2. POPIA aims to promote the protection of privacy through the application of its guiding principles for the processing of personal information in a context-sensitive manner.

#### Committed to your Privacy

3. SANSA fully comprehends that your personal and company information is valuable to you; your privacy is just important to SANSA. SANSA commits to safeguarding and lawfully processing your personal information.

#### **Purpose for Processing your Personal Information**

- 4. SANSA collects, holds, uses and discloses your personal information mainly to provide you with access to its services. SANSA will only process your personal information for a purpose you would reasonably expect, including:
- Complying with any legal and regulatory requirements such as contract agreements, etc.
- Confirming, verifying and updating your details.
- Invoicing or paying you to ensure payment and tax compliance.
- 5. SANSA may collect your personal information which may include your first name and last name, company name and its registration number, identity numbers, email address, physical or postal address, other contact information, banking details, etc.

#### Consent to Disclose and Share your Personal Information

6. SANSA may need to share your personal information, with third parties, to provide advice, and/or services. Where SANSA shares your personal information, it will take all reasonable precautions to ensure that the third party will treat your personal information with the same level of protection as required by SANSA.

#### Request and Access to your Personal Information

- 7. Should you require further information on this or have any concerns about how your personal information is processed or used, you can contact SANSA's Information Officer: Ms Sibongile Mazibuko on popi\_paia@sansa.org.za.
- 8. You can request access to the personal information SANSA has on you at any time. If you think that SANSA has outdated information, you may request to update or correct it. You can also opt-out and request the removal of your personal information at any time. If there are any lawful reasons for requiring SANSA to retain any information, SANSA will advise so.
- 9. PLEASE TAKE NOTE that your personal information is securely hosted on infrastructure / system managed by SANSA. SANSA assures you that your information will not be shared for any marketing or promotional purposes without your consent.
- 10. SANSA will continue to manage, monitor, refine and develop policies, processes and systems. This will ensure that SANSA takes every practical and reasonable step(s) to ensure data protection, is in line with POPIA.





# **END**