



REQUEST FOR QUOTATION (RFQ)

RFQ NUMBER	SS/328/10/2022
DATE ISSUED	12/10/2022
PROJECT NAME	Window Cleaning Services for SANSAS Hermanus for a period of three years
COMPULSORY BRIEFING SESSION	19/10/2022 at 11:00
CLOSING DATE AND TIME	24/10/2022 at 12:00
NAME OF PROPOSER/TENDERER	
CSD SUPPLIER NUMBER (MA NUMBER)	
TELEPHONE NUMBER	
FAX NUMBER	
EMAIL ADDRESS	
PHYSICAL ADDRESS	
B-BBEE STATUS LEVEL OF CONTRIBUTION	
FULL NAME OF BIDDER OR HIS OR HER REPRESENTATIVE	
IDENTITY NUMBER	
POSITION OCCUPIED IN THE COMPANY (DIRECTOR, TRUSTEE, SHAREHOLDER)	
COMPANY REGISTRATION NUMBER	
TAX REFERENCE NUMBER	
VAT REGISTRATION NUMBER	
QUOTE PRICE (INCL VAT)	
SIGNATURE	



Full details of directors / trustees / members / shareholders

Full Name	Identity Number	Personal Tax Reference Number	State Employee Number / Peral Number

A. BIDDER'S DISCLOSURE (SBD 4)

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors /

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....
.....



3 DECLARATION

I, _____ the _____ undersigned,
 (name)..... in
 submitting the accompanying bid, do hereby make the following
 statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature Date

.....
Position Name of bidder

B. REQUEST FOR QUOTATION FOR WINDOW CLEANING SERVICES FOR SANSA HERMANUS

1. BACKGROUND TO SANSA

The South African National Space Agency (SANSA) has a mandate, as outlined in the South African National Space Agency Act, 2008 (Act No 36 of 2008), to co-ordinate and integrate national space science and technology programmes and conduct long-term planning and implementation of space-related activities in South Africa, for the benefit of the citizens of South Africa

The South African National Space Agency (SANSA) requires a service provider to conduct Window Cleaning Services for three years at its premises in Hermanus, Western Cape.

2. SCOPE OF WORK (TERMS OF REFERENCE)

SANSA wishes to appoint a service provider for the cleaning of glass in windows and doors as specified below for a period of three (3) years. Service providers will be required to offer services to SANSA **Hermanus** situated in the western end of Hospital Street in Westcliff, Hermanus in the Western Cape. The windows to be cleaned are in various buildings situated on the 16 hectare property as specified in this document.

Contractor:

The prospective contractor must provide the complete cleaning service including transport of equipment and staff to and from SANSA's premises. All equipment and materials as specified in this document must be available and used with every cleaning service rendered at SANSA.

Period and Conditions of appointment:

The service provider for the window cleaning service at SANSA will be appointed for a period of three (3) years and is responsible for cleaning all windows and doors as well as certain internal glass at bi-monthly intervals (6 services per annum) as specified below:

- All glass in doors to be cleaned inside and outside unless otherwise specified
- All glass in new Space Weather Centre partition to be cleaned inside and outside
- All glass in old Space Weather Centre partition to be cleaned inside and outside located in the main building
- All glass enclosures in the Science Centre to be cleaned on the outside only
- Glass Enclosure of the RF lab in Technical Wing to be cleaned on the outside only



- Glass Sliding doors in passage of Research Building to be cleaned on the outside only
- Glass Sliding doors in Student Residence to be cleaned on the outside only
- Glass Sliding doors in pause area of Main Building to be cleaned on the inside and outside
- Glass enclosure of braai area to be cleaned in the inside and outside
- All other window glass to be cleaned on the outside only

Cleaning required over and above the bi-monthly cleaning will be done on a per quote basis. The appointed service provider will provide a quote for the window cleaning service required and a separate purchase order will be issued as and when required. The above requirements may change over the 3 year period depending on operational changes (for example: renovations that may affect the amount of glass to be cleaned.)

Please take note of the following:

1. Where film has been fixed to the glass, care must be taken to avoid all abrasive cleaning materials so that scratches will be avoided – only squeegees and clean, damp soft cloth to be used on all windows.
2. If the contractor fails to adhere to the conditions set out in this document or to correct deviations and/or shortcomings immediately upon being notified, this contract may be terminated and offered to the next qualifying contractor which bid for the job.
3. No tools or equipment will be provided by SANS. All requirements to fulfil the scope of work must be met by the supplier.
4. No tools to be stored on site or left behind.
5. There are some very high windows and working on ladders will be required. The contractor is responsible for ensuring that the correct PPE is worn and for the Health and Safety of the cleaning team.
- 6.

Cleaning Team

The team which must be employed should consist of not less than four cleaning personnel. A supervisor (which could be one of the four) is to be responsible for quality control and appointed as the contact person for communication with SANS. Cleaning personnel should be physically fit and able bodied as work from ladders will be required.



Ablution Facilities:

There are ablution facilities and a smoking room, which may be used by the contractor's personnel, provided they be left in neat hygienic state after use by them. These facilities will be pointed out to the contractor and only these facilities may be used.

Cleaning equipment and materials:

Each cleaner is to be fully equipped with including, but not limited to, the following:

1 x 10 litre plastic bucket

1 x soft cloth for buffing

1x chamois or soft cloth for washing / drying

1 x small (200mm) squeegee for drying

Sufficient suitable cleaning fluid to clean the glass without clouding or streaking

There must be sufficient folding step ladders in good condition on site at any time. The length to be sufficient to comfortably reach the highest windows or doors to be cleaned while still offering hand support to the user – feet to not be higher than the fourth rung from the highest ladder position.

The cleaners are to be properly dressed in company overalls or dust coats and be provided with the required Personal Protective Equipment (PPE) including but not limited to the following:

- Safety footwear
- Sun / head protection
- Eye protection, tinted safety glass
- Latex gloves

Personal hygiene of cleaning team members should be of an acceptable standard as determined by SANSA

Cleaning Service Time:

Weather permitting each bi-monthly cleaning service must be completed within three (3) consecutive working days. Dates for such services must be negotiated with SANSA one week (7 days) in advance.

Health and Safety:

The successful contractor shall sign a Health and Safety Agreement indemnifying SANSA in the event of injury to any of its personnel on the SANSA site before any work

commences. Please note that SANSA reserves the right to terminate the contract at any time should unsafe activities on the part of the contractor be observed.

Extent of cleaning operations:

The following buildings are included in the contract for window glass and glass door cleaning:

- Main building complex including the previous Space weather Centre and Computer wing
- New Space Weather Centre and Guesthouse
- Technical Wing, Including RF Lab enclosure
- Research Building, including ICT sliding doors in the passage
- Science Centre including 3 x internal enclosures (the museum, the amateur radio equipment and the dark room) the Classroom and Science Centre storage areas
- Technolab
- Fort Knox
- Annex
- Student Residence including sliding doors at braai area
- Absolute House
- Workshops
- Stores

Important Note: Compulsory site meeting to be held on 19 October 2022 at 11:00. Failure to attend will result to bid being disqualified

C. EVALUATION CRITERIA

SANSA promotes the concept of “best value” in the award of contracts, as opposed to merely looking for the cheapest price, which does not necessarily provide the best value. Best value incorporates the expertise, experience and technical proposal of the organisation and individuals who will be providing the service and the organisational capacity supporting the project team.

SANSA is committed to achieving Government's transformation objectives in terms of the Preferential Procurement Policy Framework Act.

The value of this bid is estimated not to exceed R1 million (all applicable taxes included) and therefore the **80/20** system shall be applicable.

The procedure for the evaluation of responsive tenders is **Price** and **Preference** method.

Bids will be evaluated in terms of the 80/20 preference points systems, where the 80 points will be used for price only and the 20 points will be awarded to a bidder for attaining the B-BBEE status level of contributor in accordance with the Table below

1. Preference

(ORIGINAL/CERTIFIED B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE)

Calculation of points for B-BBEE status level contributor

Points will be awarded to a bidder for attaining the B-BBEE status level of contributor in accordance with the Table1 below

Table1: B-BBEE level and points

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

2. Eligibility Criteria

To be eligible for the price and preferencing evaluation, the bidder must submit the following as per table 2 below.

If there is “**No**” on the Table 2 below, the bidder who didn't submit the required document (s) with their bid will be requested in writing to submit them within three (3) working days for inclusion in the Bid Evaluation Committee item, if a bidder fails to submit on the 3rd working day, the relevant bid will be rejected.

Table 2: Eligibility Criteria

Criteria	Attached (Yes/No)	Comments
CSD Registration Summary Report with a compliant tax status		
Attendance at compulsory briefing session		

D. PRICING SCHEDULE

Pricing Instructions

1. The Bidder must price all items;
2. Rates are to include all costs with no unspecified cost to allow for a fair evaluation.
3. Payment will be made based on the deliverables (proven progress) for the services rendered/goods received.
4. Payment will only be made on the basis of invoices provided.
5. Offer to be valid for 30 days from the bid closing date.
6. Pricing should include all costs associated with the location being Hermanus in the Western Cape.

DESCRIPTION	Year 1	Year 2	Year 3
	Total per year including VAT		
Window Cleaning Services (6 x Bi-monthly)			
Travel to Hermanus			
Other Costs (please specify)			
TOTAL CONTRACT AMOUNT (INCLUDING VAT)			



E. SPECIAL CONDITIONS

- a) Quotations to be returned to: N Strauss at nstrauss@sansa.org.za
- b) Contract will not be awarded unless supplier is registered on the Central Supplier Database. A supplier registration summary with a compliance tax status must be submitted with the proposal. Potential suppliers should contact SANSA should they require assistance in registering on the CSD)
- c) This RFP is part of the Supplier Development Programme (SDP). The recommended bidder will be required to sign a SDP agreement for shorter payment periods for EMEs.
- d) The offices of SANSA are situated at the following address:
Hospital Street
Hermanus
7200

F. SUPPORTING DOCUMENTATION AND MINIMUM CRITERIA

In order to demonstrate their capacity and score points with respect to the criteria, tenderers should provide the following supporting documentation.

- a. B-BBEE status level verification certificate/Sworn affidavit must be submitted in order to qualify for preference points for B-BBEE);
- b. Quotation must reflect a cost breakdown, where applicable, prices quoted must be inclusive of VAT
- c. All pages of quotation must be signed by the authorised person
- d. SANSA has the right to withdraw any quotation at any time within the validity of the quotation.
- e. SANSA reserves the right to invite suppliers/companies to present their bid proposals for final decision

G. DECLARATION

The undersigned, who warrants that he / she is duly authorized to do so on behalf of the enterprise:

- i) confirms that neither the name of the enterprise or the name of any partner, manager, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears on the Register of Tender Defaulters established in terms of the Prevention and Combating of Corrupt Activities Act of 2004.
- ii) confirms that no partner, member, director or other person, who wholly or partly exercises, or may exercise, control over the enterprise appears, has within the last five years been convicted of fraud or corruption.
- iii) confirms that I / we are not associated, linked or involved with any other tendering entities submitting tender offers and have no other relationship with any of the tenderers or those responsible for compiling the scope of work that could cause or be interpreted as a conflict of interest.



- iv) confirms that the contents of this questionnaire/forms (SBD 49) are within my personal knowledge and are to the best of my belief both true and correct
- v) accept that, in addition to cancellation of a contract, action may be taken against me should the Declaration prove to be false.
- vi) confirms that the bidder has read the General Conditions of Contract (GCC) and agree with the conditions. The GCC can be found on SANSA website (<http://www.treasury.gov.za/divisions/ocpo/sc/generalconditions/>)

Signed

Date

Name

Position

Enterprise
name

BID CONDITIONS

1. Disqualification

Please note that if a bid document is not filled in correctly or completely, or complied with the specification, or is delivered/send after the bid closing date and time, or the supplier is not registered on the CSD or supplier has a non-compliant tax status, then unfortunately that bidder will be disqualified. Please return this document with the supporting documents.

2. Bid Document Submission

Emailed tender documents will be accepted. However, the onus is on the tenderer to ensure that complete email documents have been received by the SANSA by the due date and time.

Please note that any alterations to the tender document other than filling in the tenderer's details and tender price will automatically disqualify the tenderer.

COMPLIANCE WITH PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013) ("POPIA")

1. The Constitution guarantees citizens the right to privacy, including the right not to have the privacy of their communications infringed.

2. POPIA aims to promote the protection of privacy through the application of its guiding principles for the processing of personal information in a context-sensitive manner.

Committed to your Privacy

3. SANSA fully comprehends that your personal and company information is valuable to you; your privacy is just important to SANSA. SANSA commits to safeguarding and lawfully processing your personal information.

Purpose for Processing your Personal Information



4. SANSAS collects, holds, uses and discloses your personal information mainly to provide you with access to its services. SANSAS will only process your personal information for a purpose you would reasonably expect, including:

- Complying with any legal and regulatory requirements such as contract agreements, etc.
- Confirming, verifying and updating your details.
- Invoicing or paying you to ensure payment and tax compliance.

5. SANSAS may collect your personal information which may include your first name and last name, company name and its registration number, identity numbers, email address, physical or postal address, other contact information, banking details, etc.

Consent to Disclose and Share your Personal Information

6. SANSAS may need to share your personal information, with third parties, to provide advice, and/or services. Where SANSAS shares your personal information, it will take all reasonable precautions to ensure that the third party will treat your personal information with the same level of protection as required by SANSAS.

Request and Access to your Personal Information

7. Should you require further information on this or have any concerns about how your personal information is processed or used, you can contact SANSAS's Information Officer: Ms Andiswa Mlisa on 012 844 0358 and amlisa@sansa.org.za

8. You can request access to the personal information SANSAS has on you at any time. If you think that SANSAS has outdated information, you may request to update or correct it. You can also opt-out and request the removal of your personal information at any time. If there are any lawful reasons for requiring SANSAS to retain any information, SANSAS will advise so.

9. PLEASE TAKE NOTE that your personal information is securely hosted on infrastructure / system managed by SANSAS. SANSAS assures you that your information will not be shared for any marketing or promotional purposes without your consent.

10. SANSAS will continue to manage, monitor, refine and develop policies, processes and systems. This will ensure that SANSAS takes every practical and reasonable step(s) to ensure data protection, is in line with POPIA.